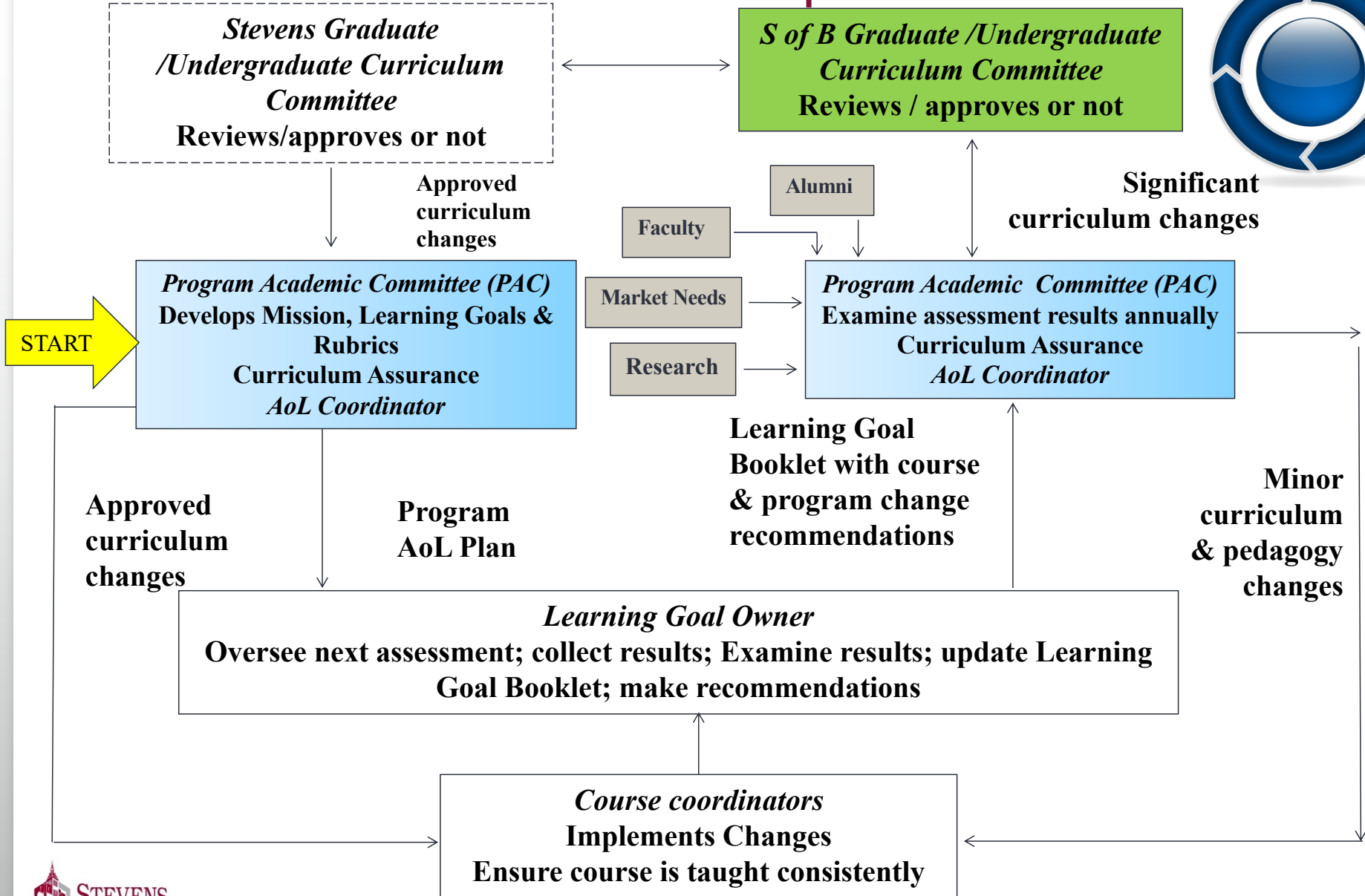


AoL Process- Continuous Improvement



School of Business