

OneIT Strategic Priorities for FY24

Priority 1: Evolve OneIT Culture, Talent Resources, and Collaborative Communication

Create a culture of inclusion and belonging that fosters open and honest communication. Celebrate diversity of thought to unify and motivate employees. Encourage team members to continuously learn and invest in developing their skills and talents in order to enhance our value to the university.



Priority 2: Optimize OneIT service alignment to support business outcomes for Stevens

Enhance the efficiency of OneIT's design, delivery, and support of technical services for the campus community. Ensure we are maximizing our effectiveness and impact by being student, faculty, researcher, and staff focused.

Priority 3: Continue to improve and enhance existing components of the Workday ecosystem to create more efficient and effective operations and a better experience for users

Expand Workday ecosystem with new modules and functionality to create a more unified platform and centralized ERP offering. Utilize Workday to improve existing and accommodate new processes. Continue to build upon and strengthen Workday support structures and training offerings for users.



Priority 4: Improve data literacy, availability, and accessibility university-wide to promote a data-informed culture through Data Governance

Create a Data Governance structure to support the university by building standards and best practices to support future data needs. Expand the portfolio of reporting, BI, and analytics offerings with more data and to a broader user base, and update and enhance existing solutions.

Priority 5: Deliver technologies, services, and innovative learning experiences that empower both faculty and students to excel academically

Increase the adoption of instructional technology tools across campus for faculty and students. Optimize and expand the learning technology stack to ensure faculty and students have the technical resources to be successful. Advance the use of XR technology for enhanced learning and improved student experience.



Priority 6: Strengthen and refine OneIT Project, Change, and Service Management Practices to ensure maturity and effectiveness

Document and formalize processes of project, change and service management practices to support the Stevens campus community. Optimize all existing services to ensure their effectiveness.

Priority 7: Advance Research Computing Services

In partnership with the academic enterprise, develop a robust computational infrastructure and implement mature data management practices while fostering impactful scholarly collaborations. Develop and implement Research Computing Services that support and empower researchers at Stevens by launching the new High Performance Computing cluster and expanding current cluster offerings.



Priority 8: Digital Infrastructure and Telephone Systems Upgrade

Deploy Zoom Phone, a cloud-based telephone service, across campus to provide more flexibility, mobility and privacy to the campus community.

Priority 9: Digital Trust, Cybersecurity, Identity and Access Management, and Physical Security through Transact improvement

Continue to improve Stevens' security posture by expanding the Identity and Access Management program, by providing training and generating awareness around cybersecurity under the Protect Stevens program and by expanding physical security across campus.

